

RETURNS NOTE

Telephone: 01603 747139
Email: sales@norfolk-canoes.co.uk



www.norfolk-canoes.co.uk | Part of Canoe Shops UK – Est. 1995

ORDER NUMBER: _____

Product Description	Qty	Refund (Y/N)	Exchange (Y/N)	Reason / Notes

Additional Notes:

Want to Exchange an Item?

If a quick exchange is required we recommend that you place a new order for the correct item/size and then return the original item for refund separately. If an exchange isn't required urgently, please tick the exchange box above and state which size/product you would like to exchange for in the reasons/notes box. You will be responsible for the return and re-delivery costs.

Want to Return an Item?

To return an item for refund simply fill out the form above and tick the refund box for each product. Package the items suitable for return, attach the included address label and include this returns note inside the packaging. Unless the product is faulty, you will be responsible for the return postage cost.

Additional Information

Items can be returned for refund/exchange within 30 days of receiving your order. All returned items must be in new/unused condition, in original/undamaged packaging and fit for re-sale. Refunds will be for the cost of the items returned and does not include the cost of the original post and packaging.

Have you Received a Faulty or Incorrect Item?

If any of your order is incorrect or faulty, please contact a member of our team on 01603 747139 or email us: sales@norfolk-canoes.co.uk

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